



# Nebraska Client Assistance Program

## Hotline for Disability Services

### Contact the Nebraska Hotline for Disabilities

The Hotline for Disability Services

301 Centennial Mall South

Box 94987

Lincoln, NE 68509

**Phone:** (402) 471-0801 V/TT or toll free: 1-800-742-7594 V/TT

**Email:** shari.bahensky@nebraska.gov

### MEDICALLY HANDICAPPED CHILDREN'S PROGRAM, ADMIN

#### Description:

PROVIDES COMMUNITY-BASED, FAMILY CENTERED CASE MANAGEMENT FOR MEDICAL AND FAMILY SUPPORT SERVICES. INCLUDED ARE: SCREENING/DIAGNOSTIC ASSESSMENTS BY MEDICAL TEAM MEMBERS; ORTHOPEDIC; CEREBRAL PALSY; HEART; CYSTIC FIBROSIS; MID-LINE NEUROLOGICAL; CRANIAL FACIAL SURGERY; EYE SURGERY PROGRAM; HEARING LOSS; NEOPLASM; ASTHMA; AND MAJOR MEDICAL SERVICES. PROGRAM IS FOR CHRONIC, LONG LASTING PHYSICAL MEDICAL CONDITIONS THAT RESPOND TO TREATMENT. ASSISTANCE IN FINDING OTHER AGENCIES THAT COULD OFFER HELP.

#### Eligibility:

CHILDREN UNDER AGE 21. ELIGIBILITY IS BASED ON A CHILD'S DIAGNOSIS, MEDICAL TREATMENT PLAN, AND THE FAMILY'S ABILITY TO PAY FOR THE COST OF MEDICAL CARE.

#### List of Provided Services:

**Administrative:** Administrative

#### Contact Information:

##### Address:

DEPT. OF HEALTH AND HUMAN SERVICES

301 CENTENNIAL MALL SOUTH, 5TH FLOOR

PO BOX 95026

Lincoln NE 68509

**Hours of Operation:** 8:00 TO 5:00 MONDAY-FRIDAY

**Website:** [www.dhhs.ne.gov](http://www.dhhs.ne.gov)

**Main Phone:** 402.471.9155

**Other Phone(s):**

**Phone:** 800-358-8802

**Fax:** 402-471-6352

**Main Email:**

**Other Email(s):**

[heather.krieger@nebraska.gov](mailto:heather.krieger@nebraska.gov)

**Main Contact(s):**

HEATHER KRIEGER

**Other Contact(s):**

#### General Information

**Agency ID:** 745

**Counties Served:**

Adams, Antelope, Arthur, Banner, Blaine, Boone, Box Butte, Boyd, Brown, Buffalo, Burt, Butler, Cass, Cedar, Chase,

Cherry, Cheyenne, Clay, Colfax, Cuming, Custer, Dakota, Dawes, Dawson, Deuel, Dixon, Dodge, Douglas, Dundy, Fillmore, Franklin, Frontier, Furnas, Gage, Garden, Garfield, Gosper, Grant, Greeley, Hall, Hamilton, Harlan, Hayes, Hitchcock, Holt, Hooker, Howard, Jefferson, Johnson, Kearney, Keith, Keya Paha, Kimball, Knox, Lancaster, Lincoln, Logan, Loup, Madison, McPherson, Merrick, Morrill, Nance, Nemaha, Nuckolls, Otoe, Pawnee, Perkins, Phelps, Pierce, Platte, Polk, Red Willow, Richardson, Rock, Saline, Sarpy, Saunders, Scotts Bluff, Seward, Sheridan, Sherman, Sioux, Stanton, Thayer, Thomas, Thurston, Valley, Washington, Wayne, Webster, Wheeler, York

**Ages Served:** Ages 0 to 20

**Disabilities Served:**

Brain Injury/Head Injury, Hearing Impairment, OHI - Other Health Impairment, Orthopedic, Visual Disability

**Wheelchair Accessible:** Yes

**Fees:**

**Sliding Fee Schedule:** Yes

**Interpreters on Staff:**

**How to Appeal a Decision:**

APPEAL TO THE LOCAL OFFICE HANDLING THE CASE OR TO THE STATE OFFICE. ADMINISTRATIVE REVIEW IS OFFERED, APPEAL IN FRONT OF A HEARING OFFICER.